



DOUG CASTEEN

Management and Business Transformation Consultant
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[VCARD](#) | [LINKEDIN](#)

Doug has over 30 years of management consulting experience in process re-engineering, manufacturing management, quality assurance, and project management in various industries. Doug's career has spanned the into automotive, textiles, printing, consumer goods, government agencies, financial services and medical industries. He has expertise in project planning, budgeting and cross-functional team leadership. He is a Certified Lean Six-Sigma Blackbelt, ISO 9001 Lead Assessor, Project Management Professional (PMP), Scrum Master (CSM), and SAFe Agilist 4.5.

At McKesson, Doug ran multiple projects related to product strategy, supplier partnerships, distributing pharmaceuticals and health information technology, medical supplies, and care management tools. Doug also has managed, trained, and mentored numerous Six-Sigma Green Belt and Black Belt professionals during his career. He also was the service offering leader responsible for expanding the process improvement capabilities in the organization as well as developing RFP documents and responses for business development activities related to Business Process Modeling and Re-Engineering. Ha has served as an ISO 9001 Management Representative for multiple manufacturing companies helping them to achieve and sustain ISO certification.

FUNCTION & SPECIALIZATION

- Operational Risk & efficiency Assessments
- Business Process Design & Re-Engineering
- Business Requirements & Gap Analysis
- Lean Six Sigma Training Development & Project Facilitation
- Performance Analysis and Management Analytics
- Cross Functional Team Leadership
- Project & Program Management (Agile, Waterfall)
- Organizational Change Management

REPRESENTATIVE CLIENTS & PAST EXPERIENCES

- CSC Leasing
- McKesson
- CapTech Ventures
- Casteen Solutions

EDUCATION, LICENSES & CERTIFICATIONS

- B.S., Textile Mgt. & Technology, NC State University
- Six Sigma Black Belt â€ STAT-A-MATRIX Credential ID SS-0080
- Project Management Professional (PMP) â€ PMI Credential ID 1508743
- Certified SAFe Agilist 4.5 â€ Scaled Agile, Inc. Credential 03424427-2423
- Certified Scrum Master (CSM) - Scrum Alliance
- ISO 9001 Lead Auditor (Stat-A-Matrix)
- Supplier Certification (Clemson University)
- IBM Certified Associate BPM Analyst (BPM Blueprint â€ Lombardi)

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